

The world's best industrial equipment company is hiring an experienced Onsite Engineer to be based in Jakarta!

Job Description

- Develop professionalism onsite service TMC operation at customer site.
- Develop a rapport with customers through effective communication, interpersonal skills, and professionalism, responding to customer needs and working to satisfy customer expectations.
- Able to deliver servicing of product (Start-up, Maintenance, and Optimization) with excellence.
- Plan and manage On-time preventive maintenance for Improving tool performance and extending tool lifetime
- Be responsible for the onsite contract operational KPIs (MTTR, MTBF, Availability etc) and ensure the target fulfilment.
- Update and report status of progression and KPIs directly to Team Leader / Service Manager.
- Maintain regular meetings with customers to identify the customer's requirement, analyze their demands and deliver a gap closure plan.
- Keep effective interaction with other functions (such as project and sales) to set up and optimize the cross-functional processes.
- Support project with be assigned from Team Leader / Service Manager.
- Maintain global operation standard of TMC (Tool Management Center) system
- Cost and profit control for all onsite contracts.
- Develop cost-saving program and improvement activity (kaizen) as information to support the renewal service contract proposal with Service Sale.

Skills and experience

- Bachelor's Degree in Electrical or Mechatronic Engineering or related equivalent
- PC Literacy
- Good command of spoken and written English
- Good engineering skills, with at least 3 years' experience in an Engineering environment

Applications, shall include CV, name of references, recent photo and current package. Talentum EQ is undertaking the consultancy work of the above position. Please email your application in English to: liann@talentumeq.com or elif@talentumeq.com



- Ability to build strong and effective working relationships with both customers and colleagues
- Ability to work individually and as part of a team
- Self-motivated and a high degree of flexibility.

Applications, shall include CV, name of references, recent photo and current package. Talentum EQ is undertaking the consultancy work of the above position. Please email your application in English to: liann@talentumeq.com or elif@talentumeq.com