

WE'RE HIRING! The world's largest industrial air compressor company is looking for an experienced Field Service Engineer to be based in Jakarta!

Job Description

- Delivery of service products (Start-up, Maintenance and Optimization) with excellent follow-up at the customers' premises if necessary.
- Develop rapport with customers through effective communication, interpersonal skills and professionalism.
- Respond to customer needs and work to satisfy customer expectations.
- Maintain regular meetings with customers to identify their requirements, analyse their demands and deliver gap closure plan.
- To diagnose problematic and inefficient performance of power tools and products; taking appropriate action to rectify performance.
- Identify and source spare parts and consumables required for the repair of tools.
- Carry out calibration, testing and certification of all power tool products according to standard procedures.
- Determine and undertake all necessary preventative maintenance on all power tool products.
- Generate technical reports on service provided at site.
- Carry out pre-delivery testing and inspection of tools as appropriate prior to delivery/site installation.
- Incorporate flexible attitude to working out of normal hours as and when required.
- Keep effective interaction with other functions to setup and optimize the cross functional processes.

Mission

- Maximize the profitability of service business and improve the customer satisfaction by providing a professional tool engineering service as part of the Tools & Assembly team.

Applications, shall include CV, name of references, recent photo and current package. Talentum EQ is undertaking the consultancy work of the above position. Please email your application in English to: liann@talentumeq.com or elif@talentumeq.com



Experience Requirements

- Good engineering skills with at least 3 years' experience in an Engineering environment.
- Ability to build strong and effective working relationships with both customers and colleagues.
- Ability to work individually and as a part of a team.
- Self-motivated and high degree of flexibility
- Bachelor's Degree in Electronic or Mechatronic Engineering and equivalents
- Computer Literacy
- Good command of spoken and written English
- Preferably 3 years of relevant experience

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